

Contact Us

## Contact Us

For any questions relating to medical information, including requests for product information and scientific inquiries, please contact our Medical Information department:

### **Medical Information**

Phone: [1-800-363-8883](tel:1-800-363-8883)

Email: [medinfo.canada@novartis.com](mailto:medinfo.canada@novartis.com)

For adverse event and/or product technical complaint reporting, please contact our Drug Safety department:

### **Patient Safety & Pharmacovigilance**

Phone: [1-877-631-6775](tel:1-877-631-6775)

Fax: [1-877-636-3175](tel:1-877-636-3175)

Email: [drug.safety@novartis.com](mailto:drug.safety@novartis.com)

For any technical inquiries relating to the **Novartis Pro Portal**, including account access issues, password reset requests, or other technical questions, please contact our **Novartis Pro Portal** support team at [portal.support@novartis.com](mailto:portal.support@novartis.com)

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